

RESOURCES

Where AP Teams in Healthcare + Senior Living Seek Support



Accounts payable (AP) professionals in healthcare and senior living are ready for change.

Teams are working long hours, and manual AP tasks are holding them back from impact-driven work. The Institute of Finance & Management's (IOFM) 2025 AP Career Satisfaction Report highlights what AP teams value, and how your organization can support their development.

AP Pros Are Upskilling Amid Rising Uncertainty

Heavy workloads and job uncertainty are driving AP pros to upskill.



63%

work more than 40 hours a week



1 in 3

experienced layoffs in 2024



38%

are bracing for potential layoffs

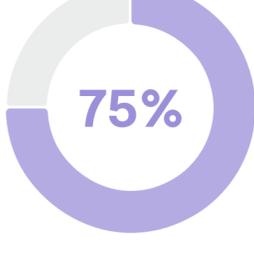


29%

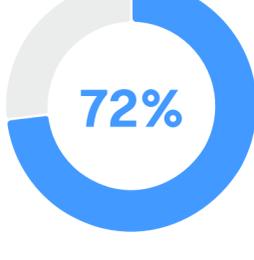
are upskilling in response to layoff concerns

AP Pros Desire Improved Work-Life Balance

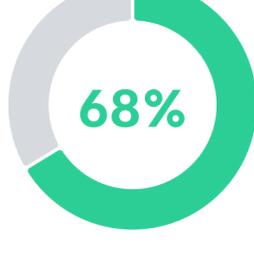
Healthcare finance talent desires greater flexibility



Say remote or hybrid working environments are important

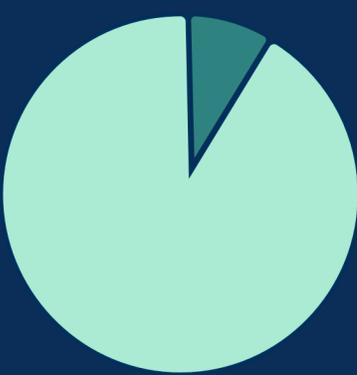


Rate flexible hours as 'moderately' to 'extremely' important



Commute to an office at least part-time

Manual AP Work Still Dominates



94% of AP pros are still juggling manual tasks.

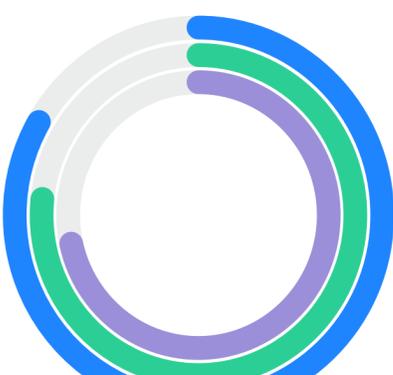
How would you describe your Accounts Payable department's current level of automation?

94% have at least a 'few' manual tasks

6% are fully automated

Technology Can Support Talent Growth and Retention

Modern technology can be a tool used to attract and retain talent.



80% say using new technology supports their career growth

77% ranked access to modern technology as important when considering a new role

70% believe automation would have a positive, long-term impact on their career

Automation Unlocks More Time for Strategic Work

Here's where AP teams would refocus their time if they had automation.



would focus on more reporting, analysis, and vendor optimization



would invest in professional development



would use that time to get ahead on daily tasks



AP professionals in healthcare and senior living are looking for more flexibility and opportunities to advance in their roles. But manual AP processes can take valuable time away from upskilling and focusing on strategic priorities.

With AP automation, teams can reclaim valuable time, focus on higher-impact work, and lead with greater insight and confidence.

Let's partner together.

To learn more about how accounts payable (AP) automation can help your finance team increase efficiencies, improve visibility, and maintain control within your payables process, visit www.AvidXchange.com.

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Source: IOFM, 2025 Accounts Payable Career Satisfaction Report