

# Navigating Uncertainty: How Tech Supports Healthcare Finance

Insights from 100+ finance professionals on how technology is shaping resilience and readiness.



## Navigating Economic Volatility in Healthcare Finance

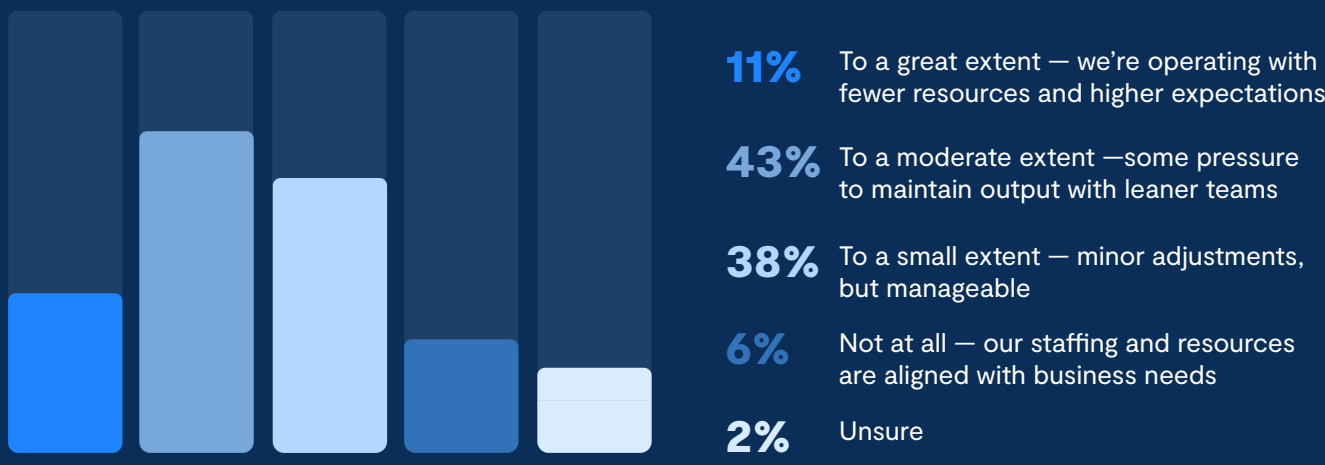
Healthcare finance teams continue to face mounting pressure. To stay resilient, many teams are investing in technology that streamlines workflows, boosts visibility, and supports faster, more data-driven decisions.

We surveyed over **100 healthcare finance professionals** for a closer look into how they're using technology to manage economic uncertainty—and what tools they're prioritizing to stay future-ready.

## Economic Trends Pushing Healthcare Finance Teams to Evolve

**92%** of respondents say they're being asked to do more with less due to labor market challenges like staffing shortages and wage pressures.

To what extent is your finance department being asked to "do more with less" due to current labor market challenges? (e.g., talent shortages, wage pressures)?



**98%** of finance leaders are concerned about **inflation**, followed closely by **recession anticipation** and **tariff impact**.

**98%**  
**Inflation**

**97%**  
**Recession**

**95%**  
**Impact of Tariffs**

## Tech Investments Made in 2020 Still Drive Results

**64%** of finance professionals say their 2020 tech investments are helping them better navigate today's economic uncertainty.

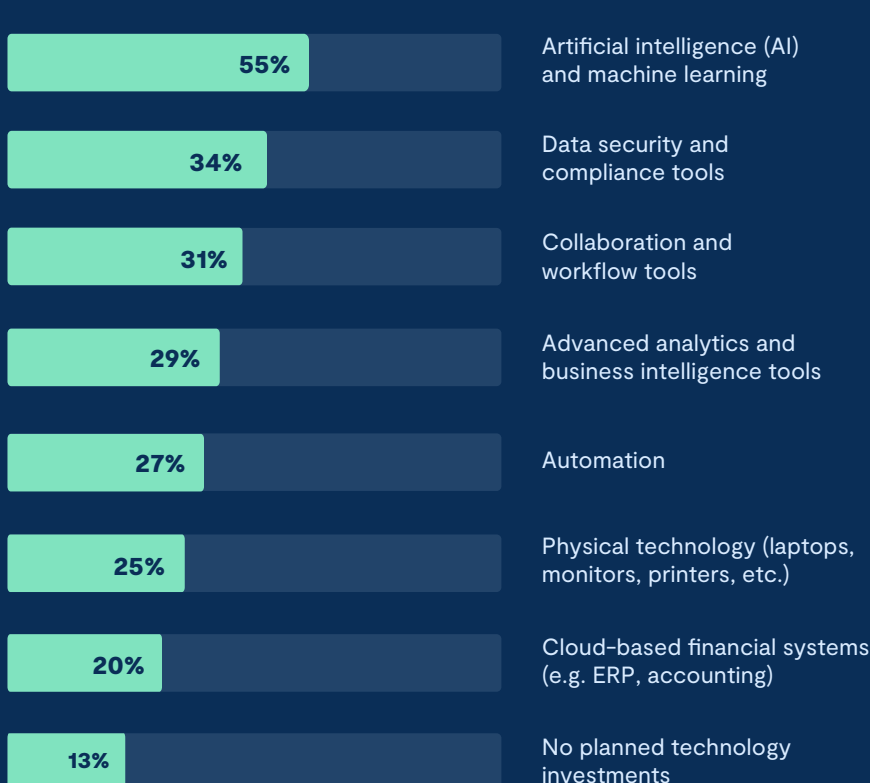
Did your organization make technology investments in 2020 (e.g., during the onset of the COVID-19 pandemic) that are helping you better navigate

- 15%** Yes, those investments have significantly improved our preparedness
- 49%** Yes, they've helped somewhat
- 16%** No, we made investments, but they haven't made a noticeable difference
- 10%** No, we did not make significant technology investments in 2020
- 10%** Unsure/not applicable



## AI and Analytics Drive Future Healthcare Tech Strategy

**55%** of finance teams are making AI and machine learning a top tech priority, followed by data security, workflow tools, advanced analytics, and automation.

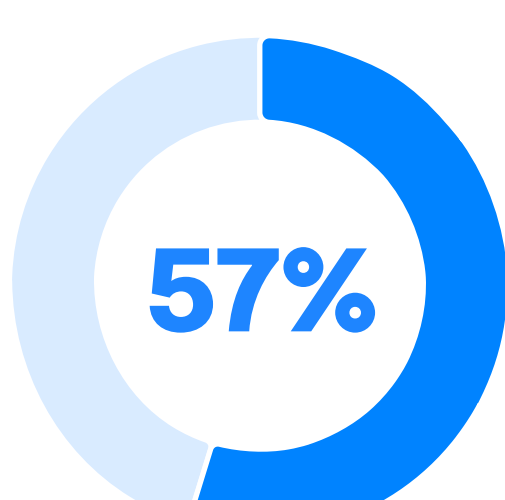


## Amid Disruption, Resilience Leads the Way

Healthcare finance teams aren't just weathering economic volatility—they're evolving through it.

**57%** of respondents saying they expect economic shifts to continue over the next two years, the push for smarter, leaner operations is accelerating.

In this environment, innovation isn't just a response, it's a future-proof strategy.



## Let's partner together.

To learn more about how accounts payable (AP) automation can help your finance team increase efficiencies, improve visibility, and maintain control within your payables process, visit [www.AvidXchange.com](https://www.AvidXchange.com).

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