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2022 ESG Report

AvidXchange Holdings, Inc.

Environmental, Social and Governance



Forward-Looking Statements

This report may contain "forward-looking statements" within the meaning of the U.S. Private Securities Litigation Reform Act of 1995. In this context, forwardlooking statements generally relate to future events or our future financial or operating performance and often contain words such as: "anticipate," "intend," "plan," "goal," "seek," "believe," "project," "estimate," "expect," "future," "likely," "may," "should," "will" and similar words and phrases indicating future results. The information presented in this report related to our expectations, including future initiatives and continuing commitments to current initiatives, and other statements that are not purely statements of historical fact, are forward-looking in nature. These forward-looking statements are made on the basis of management's current expectations, assumptions, estimates and projections and are subject to significant risks and uncertainties that could cause actual outcomes and results to differ materially from those anticipated in such forward-looking statements. We therefore cannot guarantee future results, performance or achievements.

Factors which could cause actual results or effects to differ materially from those reflected in forward-looking statements include, but are not limited to, the risk factors and other cautionary statements described, from time to time, in AvidXchange's filings with the Securities and Exchange Commission ("SEC"), including, without limitation, AvidXchange's Annual Report on Form 10-K and other documents filed with the SEC, which may be obtained on the investor relations section of our website (https://ir.avidxchange.com/) and on the SEC website at www.sec.gov. Any forward-looking statements made by us in this report are based only on information currently available to us and speak only as of the date they are made, and we assume no obligation to update any of these statements in light of new information, future events or otherwise unless required under the federal securities laws.

A letter from our CEO

When we founded AvidXchange in 2000, our mission was to solve complex accounts payable problems for our customers. As we grew and put down deep roots in Charlotte, we recognized that our status in the business community was only as strong as our position in the local communities where we live and work.

In 2005, we started the AvidXchange Foundation with a focus on engagement in the community and **Social** efforts. We have been innovating since we were founded, and our entrepreneurial spirit extends to how we approach our **Environmental** strategy to reduce our carbon footprint and support our customers to cut down on paper usage through automating their accounts payable processes. As a FinTech company, **Governance** is foundational for our success; compliance, data privacy and risk management are paramount to our growth.

I invite you to learn more about how our commitments to ESG tie back to our core business and how we deliver value to our stakeholders. What we do is all about solving problems, but how we do it makes all the difference. I think you'll see that from every corner of AvidXchange, our commitment to ESG is apparent in the way we solve problems, innovate and strive to be better each and every day.

Thank you,





Our Mission

To transform how middle market companies receive, manage, and pay their bills

AvidXchange is a leading provider of accounts payable ("AP") automation software and payment solutions for middle market businesses and their suppliers. AvidXchange's software-as-a-service-based, end-to-end software and payment platform digitizes and automates the AP workflows for more than 8,800 businesses and it has made payments to more than 965,000 supplier customers of its buyers over the past five years.

Additionally, AvidXchange is a licensed money transmitter for US B2B payments, licensed as a Money Transmitter by the New York State Department of Financial Services, as well as all other states that require AvidXchange to have a license.

To learn more about how AvidXchange, and its publicly traded parent AvidXchange Holdings, Inc. (Nasdaq: AVDX), are transforming the way companies pay their bills, visit: <u>www.avidXchange.com</u>.

Geographic Footprint



What We Do

AVIDX Automates the Entire AP Workflow Through the AvidPay Network, our proprietary, market leading B2B payments network for middle market buyers and their suppliers.





Our Culture

At AvidXchange, **mindset is everything**. Our three mindsets represent our culture – who we are, who we've always been, and they guide us to improve every day.

CONNECTED as people

Because we're more than a Tech company, we're a People company.

GROWTH minded

Because we're all entrepreneurs who love to innovate and win, together.

CUSTOMER obsessed

Because our customers are who we're passionate about and why we do what we do.

Our Awards

AvidXchange has ranked among the "50 to Know" list by Spend Matters and has been named to the 2022 Disruptor Award list. AvidXchange is also Certified™ as a Great Place to Work®.

For the fourth consecutive year, our company was named on Women Tech Council's (WTC) Shatter List in recognition of the impactful measures we have adopted in an effort to break the glass ceiling for women in technology.



ESG Journey

It started in 2005 in response to Hurricane Katrina and our teammates' interest in supporting children impacted in New Orleans. Fast forward to 2022, the AvidXchange Foundation has been supporting our communities where we live and work for 17 years. Along the way, we have built an organization that is teammate-focused, environmentally conscious and operates under the highest business standards.

We have built an ESG task force managed by internal leadership that reports up to our Board of Directors. We work across the organization and into our communities to realize our potential, fulfill our dreams and win big together!





Environment

AvidXchange is committed to environmental actions and programs that reduce our environmental footprint as well as our customers', with the goal of creating a more sustainable future for generations to come.

AvidXchange Product Impact

Our technology drives environmental sustainability as they remove paper from our customers' daily work streams through the digitization of processes. With over 965,000 supplier customers and 8,800 buyer customers, this impact is significant.¹



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Environmental Sustainability in Action

In addition to our technology, we are working with our teammates to drive environmental sustainability initiatives in the daily operations at our HQ and regional offices, creating buy-in that sustainability is every AvidXer's responsibility.



Social

Teammate Benefits and Wellbeing

AvidXchange is committed to helping our teammates, customers and communities realize their potential, fulfill their dreams and win big together

We are proud of the outstanding approach to benefits, wellbeing and leadership development that helps attract, engage, and retain our most valuable resource – our teammates. Beyond our teammates, we have a responsibility to advocate for inclusive communities to truly impact economic mobility. We are committed to providing visibility and access to career opportunities at AvidXchange for early career talent and historically underrepresented groups in our communities.



Benefits & Wellbeing



Diversity & Inclusion Talent Pipeline Creation



Teammate Awards and Recognition



Learning & Development

Social Community Engagement

At first glance, we are a financial technology company. But at our core, we are a people company. As a result, we emphasize giving back to the communities where we live and work. The **AvidXchange Foundation** serves as our legs in the community, enabling corporate sponsorships and teammate volunteer activities, where teammates can use their 16 hours of Volunteer Time Off (VTO) annually to participate in community projects and programs, like our **Business** **Taskforces for Social Good**. These community partnerships don't happen accidentally – they require investment both in effort and in funds. That's where **Pledge 1%** enables us to make a meaningful impact. When we debuted as a public company in 2021, we pledged to invest 1% of our issued & outstanding shares of common stock over 10 years to fund community service efforts. This program ensures that as we achieve success, we bring our communities along with us.



AvidXchange Foundation



Business Taskforces for Social Good



Pledge 1% Initiative

Social Diversity, Inclusion and Belonging

We see diversity, inclusion and belonging (DI&B) as essential to our culture and our performance. We celebrate our wins and achievements while also actively building bridges to unite our teammates, customers and communities in feeling the power of connection and a true sense of belonging.

We expect that every AvidXer continues to grow in their engagement journey with DI&B, so we create experiences for every teammate to enable that growth whether they are at the start of their journey or are one of our DI&B champions. We are committed to being the talent market leader for diversity, overall, and in technology and leadership roles.





Governance

AvidXchange is committed to business practices that are ethical, transparent, and accountable. These practices provide the foundation for longterm value generation and our ability to meet our environmental and social objectives

We believe good governance is good business, and our commitment starts with our Board and Governance Team. This commitment flows through our organization as teammates work across functions to ensure we are meeting our standards and driving long-term growth and performance.

Board Diversity



Annual Compliance Review

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Ethics and Anti-Corruption



Governance

Data privacy and security is a core mission, and we maintain robust policies, programs, and practices designed to protect the sensitive information entrusted to us. Federal and state regulators require us to guard against the use of our payment products and services for money laundering, terrorist financing and other illicit acts. Enterprise Risk Management is a key priority at AvidXchange, with oversight at the Board-level Risk Committee.

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Data Privacy & Security Policies



Regulatory & Anti-Money Laundering Policies



Enterprise Risk Management